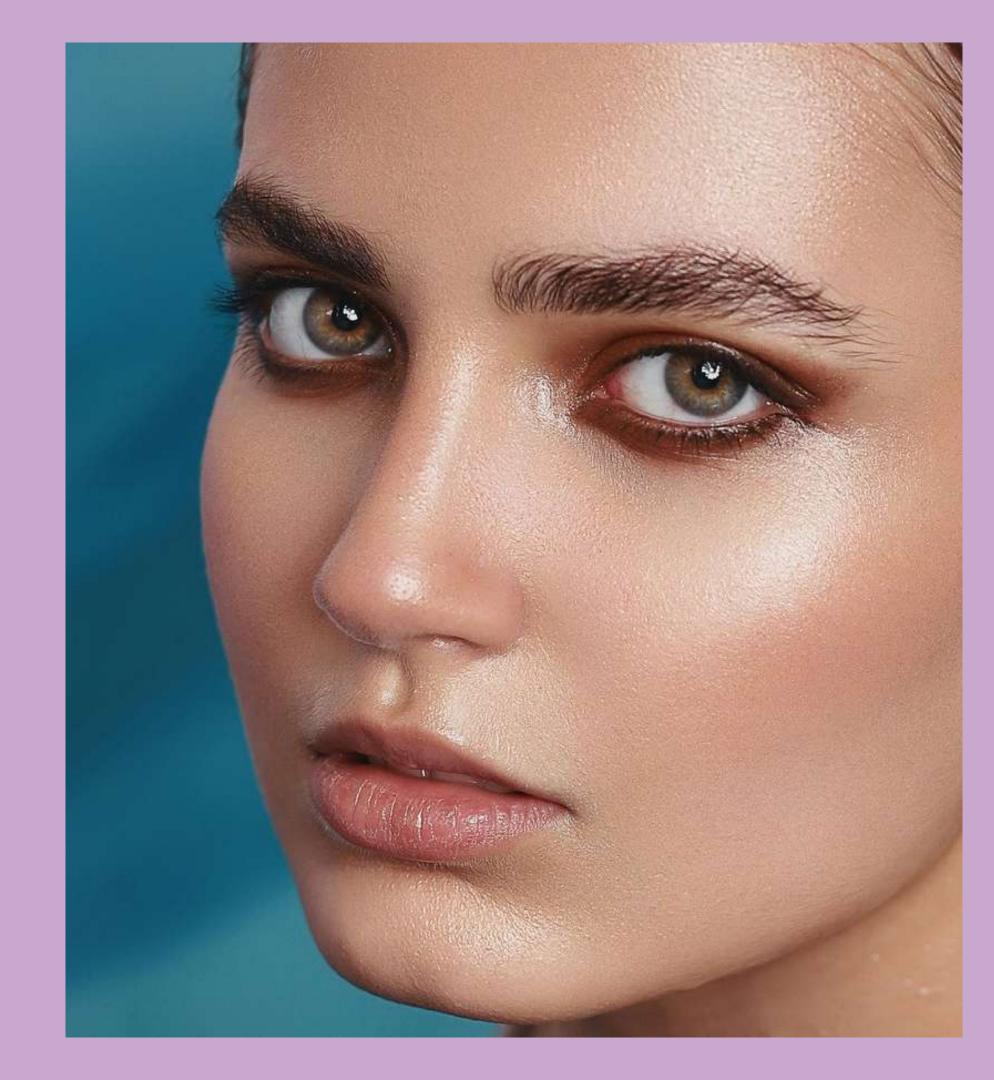
### SCALING AN INDEPENDENT BEAUTY & WELLNESS BRAND

Effie Asafu-Adjaye, Founder & Director

BEAUTIFUL SPARKS

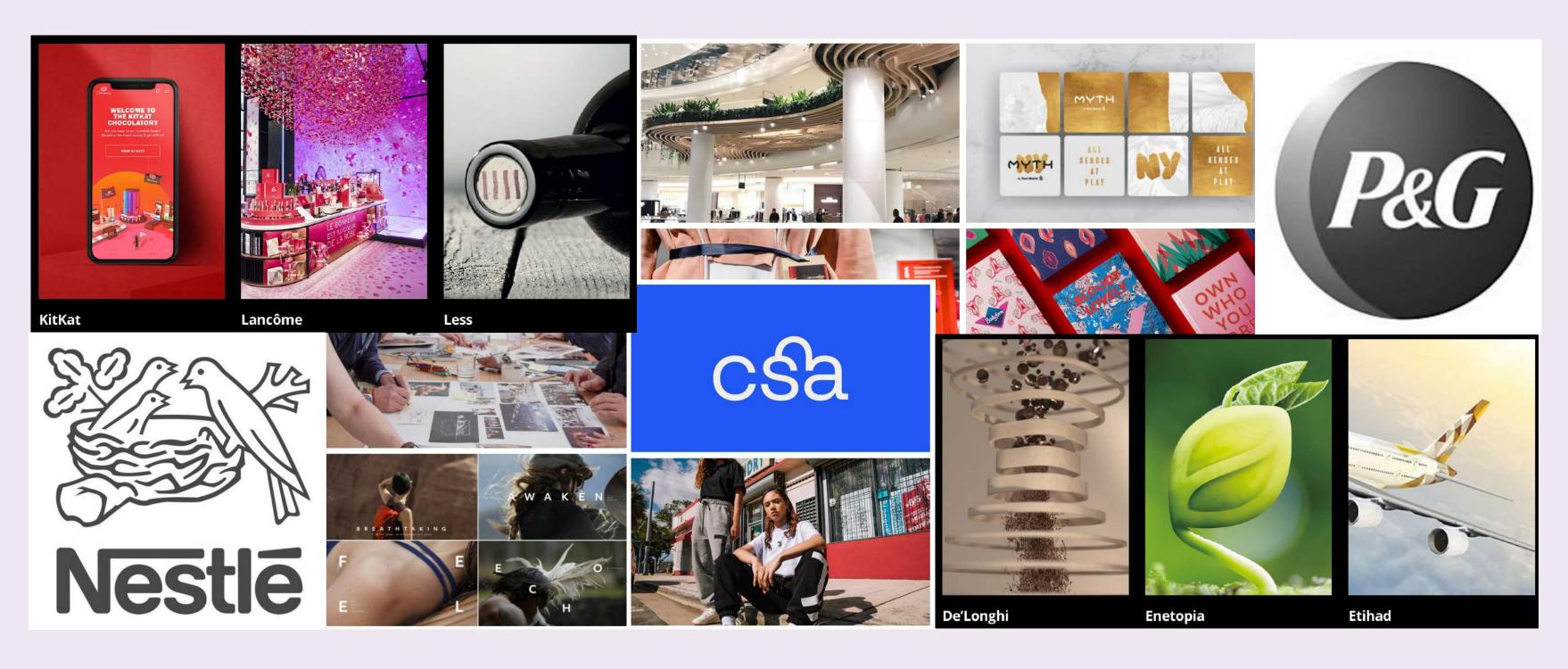
# MAKINGIT



# PICTURE



### MASTERCLASS



## MASTERCLASS







Jurlique

# MASTERCLASS



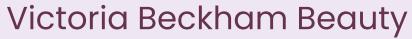


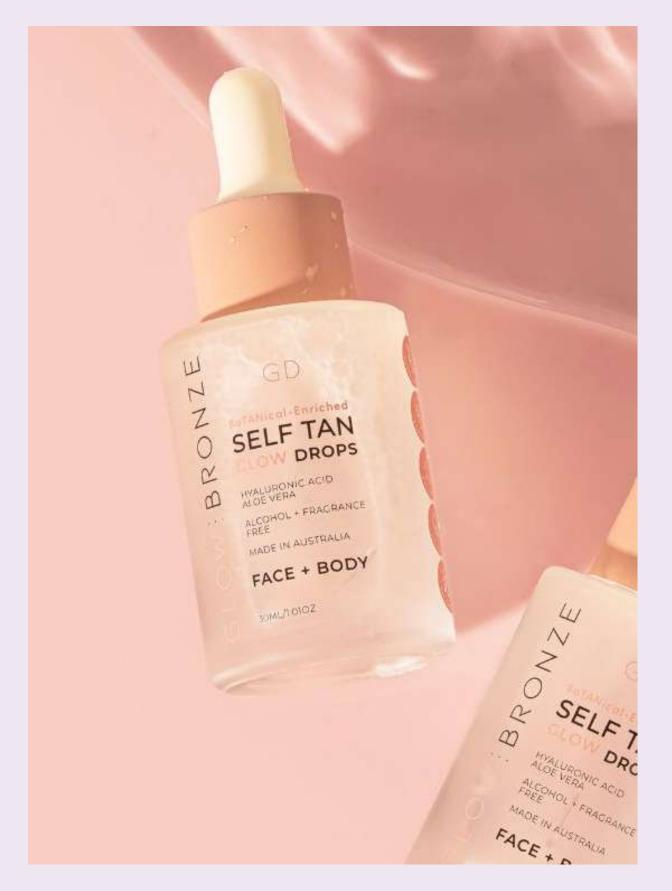
Becca David Jones

# MASTERCLASS









GlowDry Australia



### GLOBAL MINDS

FROM THE BEST BRANDS IN THE BUSINESS

LVMH

BOBBI BROWN







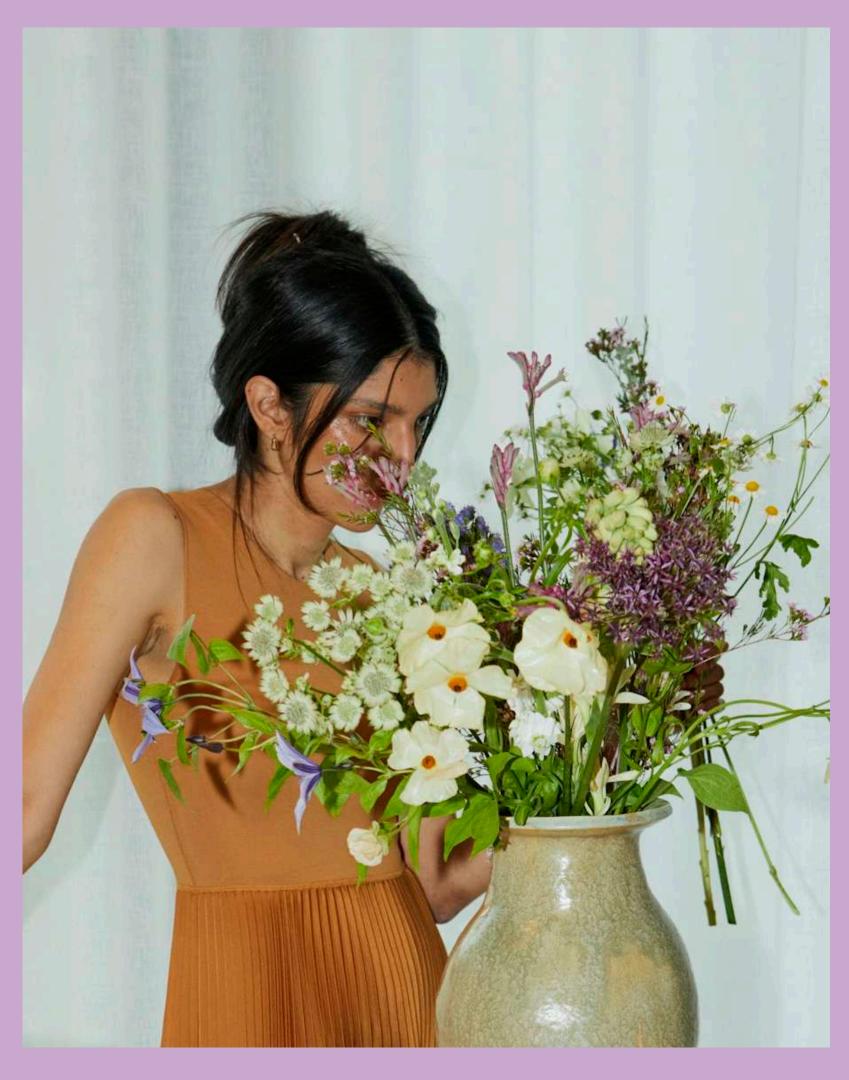
\$275M

**GLOSSIER**Valued at \$1.8M

# GETTING MORE FANATICS IN LOVE WITH YOUR BRAND



\$1B E.L.F COSMETICS
Valued at 10.6 Billion



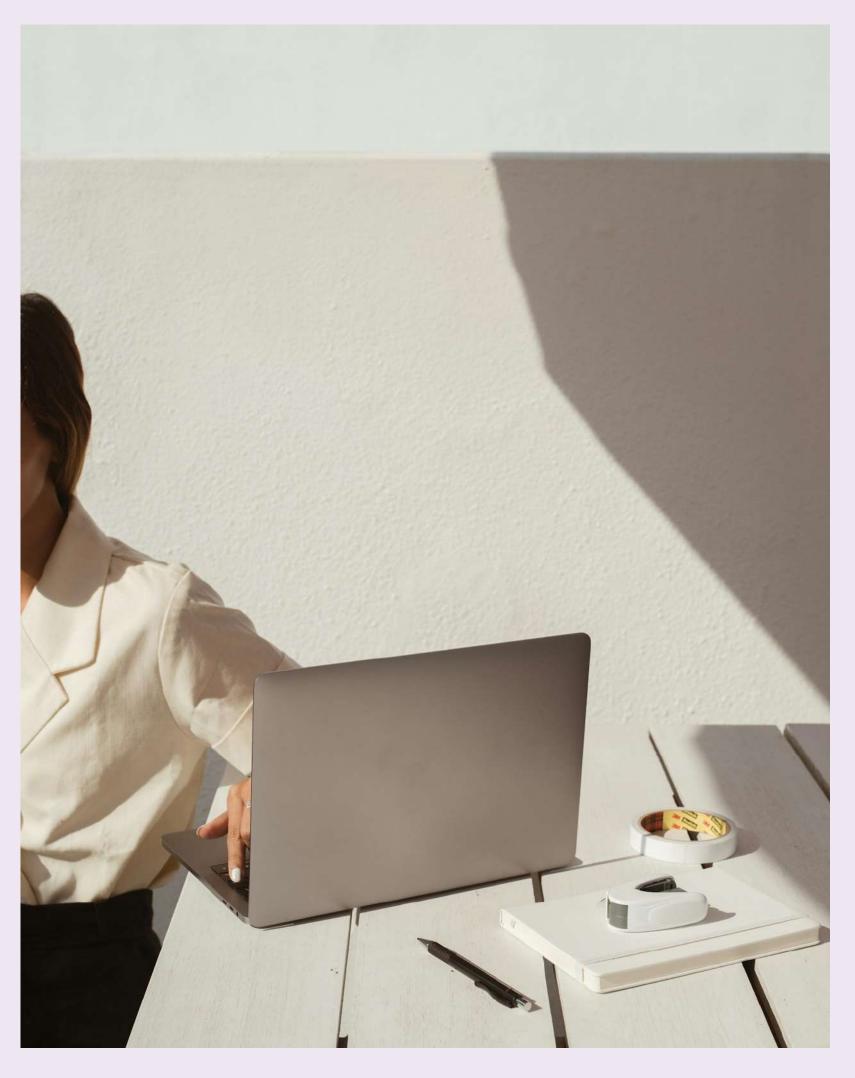
#### GROWING A BRAND THAT BLOOMS

### TOPICS IN FOCUS

- Why the right brand strategy foundations matter
- What are these strategic foundations and how to develop them
- How these foundations help you scale
- Why you already have an unfair advantage



# AFOUNDER'S WORLD



### A FOUNDER'S WORLD

- Most founders aren't marketing experts
- Some have small teams of early-career marketers

#### #1 Sign of missing brand strategy foundations:

 An inability to articulate what sets their brand apart without defaulting to the quality or functionality of their products

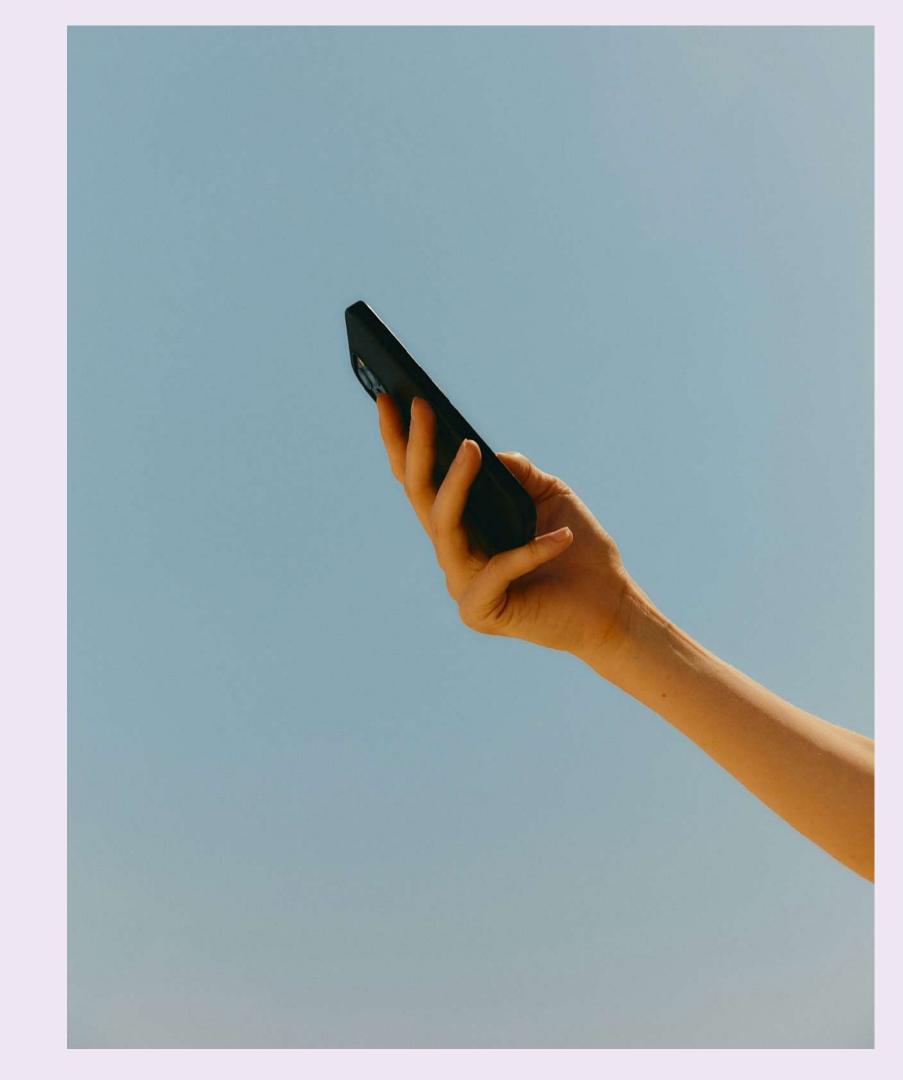
### A FOUNDER'S WORLD

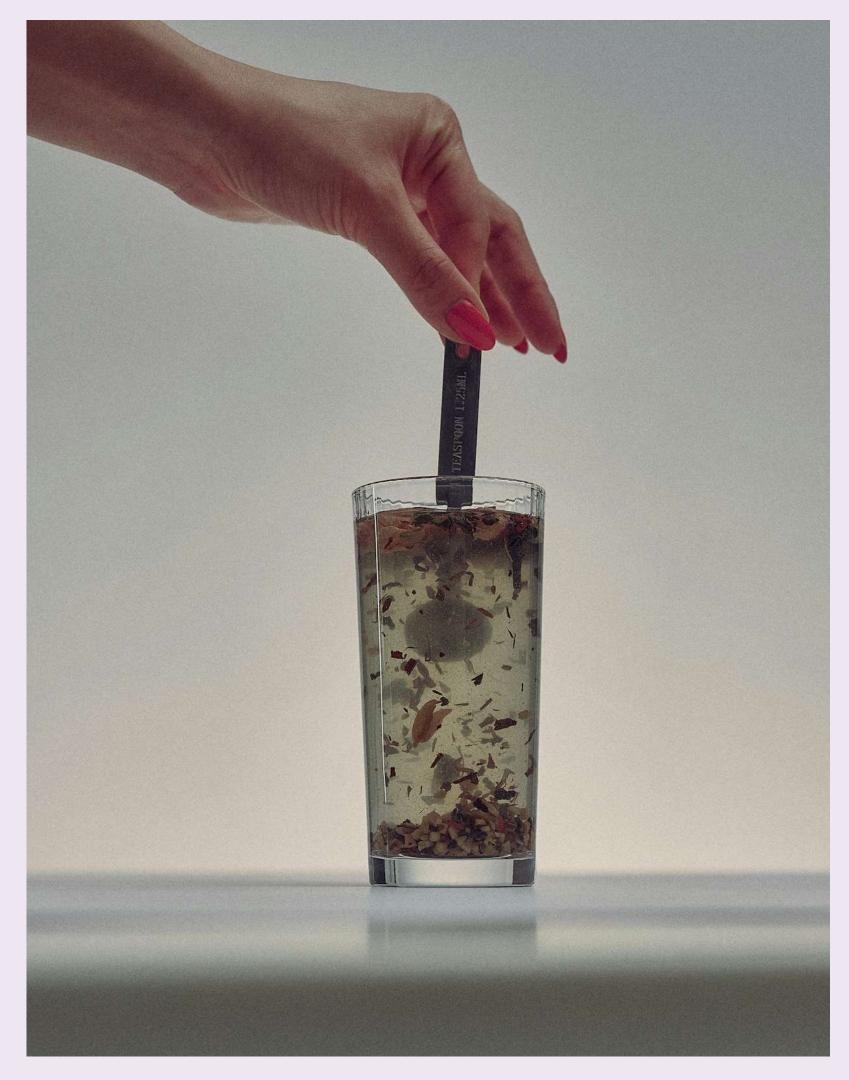
#### The D2C boom

 High organic reach, low-cost ads, precise targeting

#### The new reality

- Increased competition
- Changes to cookies/tracking
- Rising ad costs
- Lower organic reach





### A FOUNDER'S WORLD

There will always be opportunities for brands to rise to the top when they have:

- 1. Strong Brand Differentiation
- 2. Cut-through
- 3. Storytelling & Community Building

#### WHY BRANDS GET AHEAD WITH

### STRONG BRAND DIFFERENTIATION

- Customer promise rooted in purpose
- Clarifies why to choose you
- Strategic glue unifying identity
- Value prop differentiates all activities
- Shapes long-term reputation and connection



In 2024, marketers should focus on the strength of their brand, not just the number of clicks on their Instagram ads. At the foundation of the best brand marketing strategies is brand purpose — an unchanging reason for existence. Companies neglect their brand identity at their own peril. To survive — let alone thrive — in today's market, nothing is more important than marketing that shapes a brand's long-term reputation.

A brand or product may be omnipresent on Instagram or TikTok feeds, but without a deeper meaning behind it, that visibility will only take a company so far.

WHY 2024 WILL BE THE YEAR OF THE BRAND

# PICTURE



#### WHY BRANDS GET AHEAD WITH

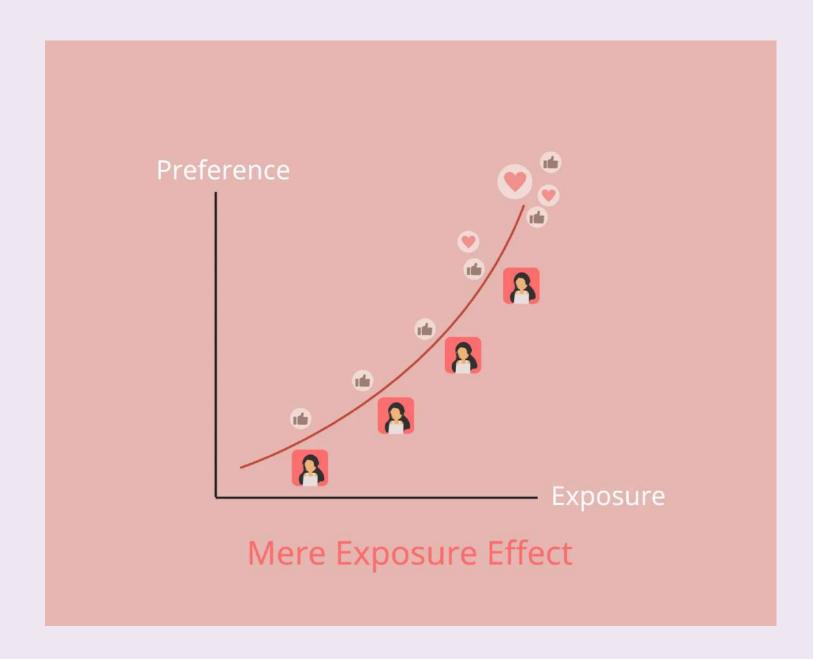
### **CUT-THROUGH**

#### The human mind is wired to see clarity and congruence in patterns

- Consistency is key for brand identification, trust, and commitment
- 'Split personalities' are hard to trust

#### Impactful and consistent branding = memorable and recognisable

- Cut-through requires a strong visual and verbal identity
- Verbal identity is a brand's written reflecting of personality
- 7 exposures for brand familiarity
- Inconsistency causes confusion
- Aligned visual and verbal identity is essential for cut-through



#### WHY BRANDS GET AHEAD WITH

# STORYTELLING & COMMUNITY BUILDING

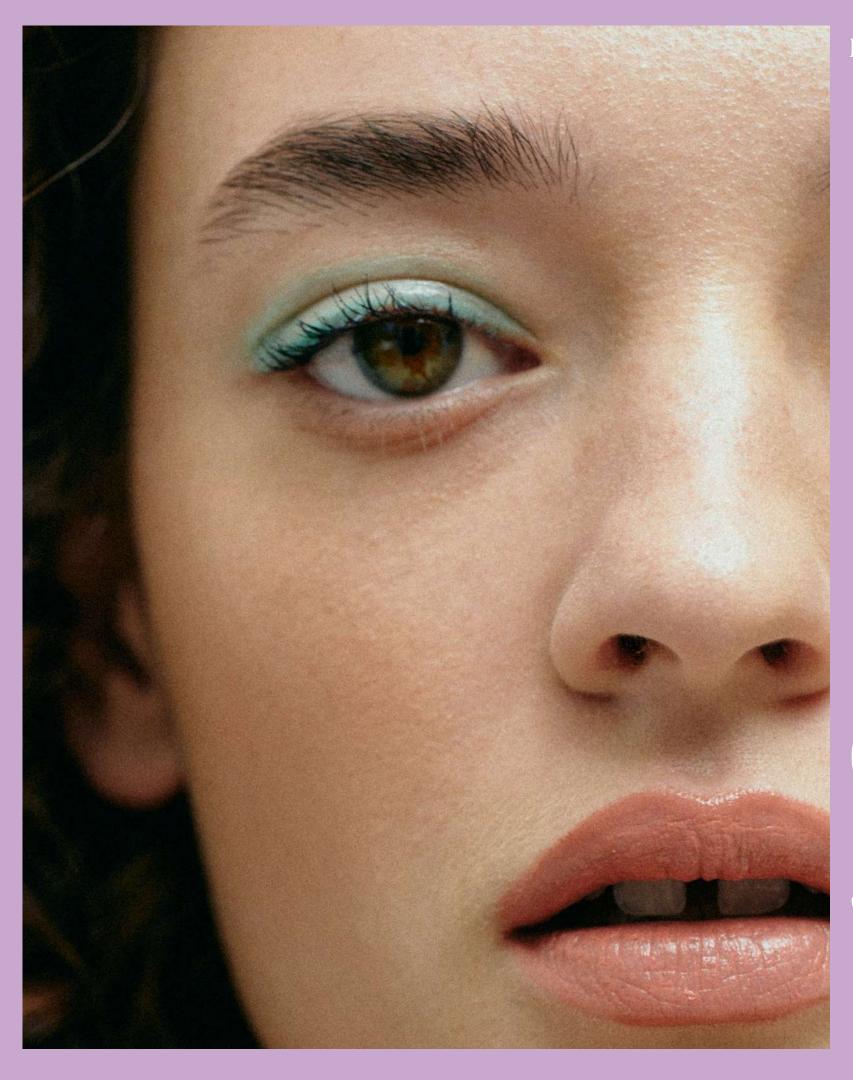
- Strong brands have an engaging and authentic story
- Their narrative builds a genuine community
- Meaningful connections foster loyalty and advocacy



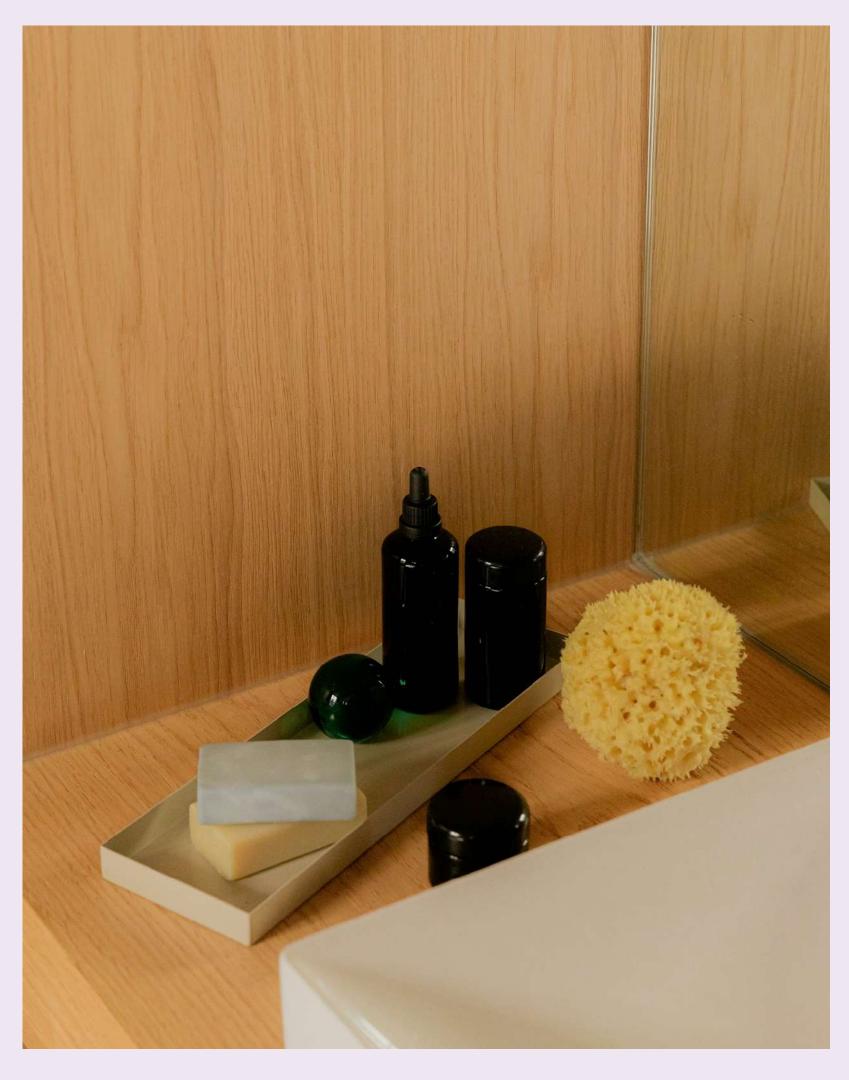


Scientists find that chemicals like cortisol, dopamine, and oxytocin are released in the brain during storytelling. Cortisol aids memory formation. Dopamine regulates emotional responses and keeps us engaged. Oxytocin the 'love hormone' is linked to empathy, helps build and maintain good relationships.

THE SCIENCE BEHIND THE ART OF STORYTELLING



# CRAFTING CORE STRATEGIES



### STRONG BRAND DIFFERENTIATION

#### Defining what you stand for beyond what you sell

- Brand value proposition
- Brand values/DNA
- Brand story



#### CHEAT SHEET

### **BRAND STORY:**

- □ **Identify Your Why:** Every brand should know its purpose beyond profit. This 'why' becomes the core of your brand's story.
- **Know Your Customers:** Immerse yourself in the world of your customers. Your story should speak to why your brand is a beacon in their everyday lives.
- What's Your Product's Claim to Fame: Go beyond just listing what your products do. Your story should highlight what makes them special and why they are better than others.
- **Prove It:** Words are just words unless you show they're true. What makes people believe in your brand? Your story should highlight why they can trust you.
- □ **The Difference You Make:** It's not just about the product; it's the experience. How do you redefine your customer's world? It's not just about utility but the emotion you evoke. A powerful story speaks to this.

# DID YOU



The power of authenticity

#### Clinical 111SKIN DR. BARBARA STURM Omorovicza. **CharlotteTilbury** Dr Dennis Gross geographical lab formation sourcing Dr.Jart+ ТАТСНА Emotional

#### **KEY BRAND FOUNDATIONS**

### **CUT-THROUGH**

### Creating an aligned and unmistakable brand persona at every touch point

- Brand visual identity
- Brand verbal identity/Brand voice

#### Ask yourself this

- ☐ If your brand was your best friend, how would you describe its personality?
- What visual and verbal cues will help reinforce your brand's position in the market?

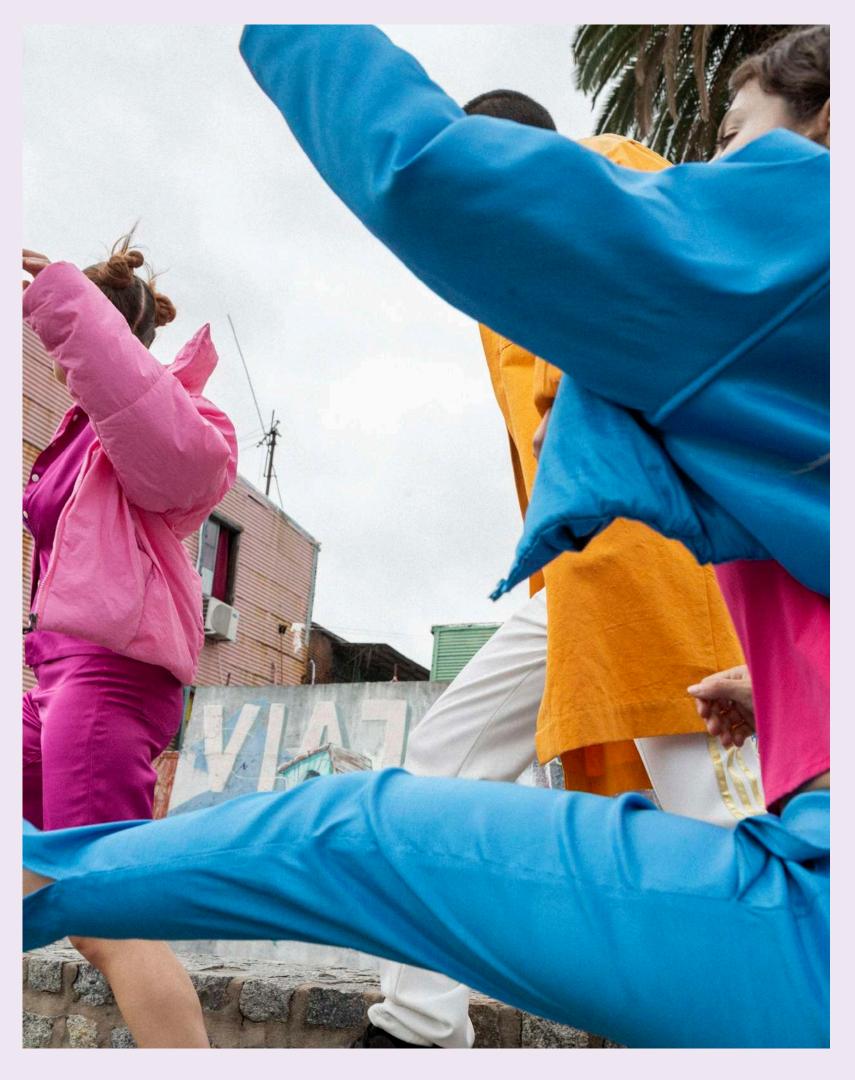
# DID YOU



A brand is the set of expectations, memories, stories, and relationships that, taken together, account for a consumer's decision to choose one product or service over another.

If your marketing is only about your products and services, that's not storytelling. It's a brochure.

Seth Godin Entrepreneur & Marketing Thought Leader



### BRAND STORYTELLING & COMMUNITY BUILDING

#### **Brand Storytelling & Community Building**

- Strategic content sprinkled with your value proposition and elements of your story
- Brand guidelines are incomplete without a story express strategy
- Brand community-building initiatives
- Community '2<sup>nd</sup> spaces'

### BRAND STORYTELLING

#### Then I Met You



#### HONEY DEW LIP MASK™

\$22.00

\* \* \* \* 288 Reviews Write a Review

"I remember when my grandmother would prepare juicy slices of honeydew for me after dinner. Now I realize it was her act of jeong."

Inspired by Charlotte's favorite childhood memory, this nourishing lip mask will hug lips with a blend of hydrators like juicy, antioxidant-rich honeydew, naturally moisturizing squalane, and honey.

Meanwhile, an optimal level of lactic acid gently and gradually exfoliates lips for soft comfort.

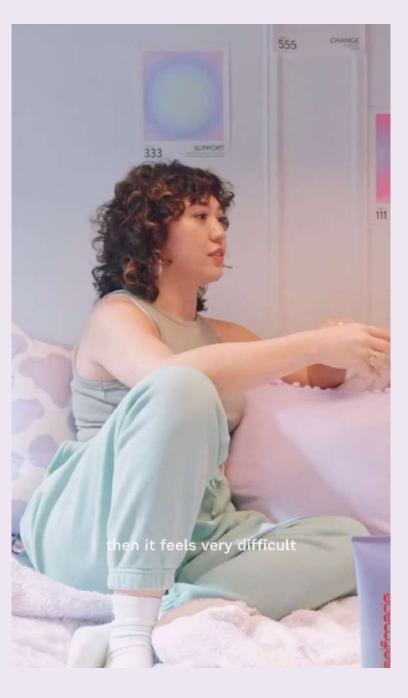
This versatile lip mask, which can be used as a daily glossy balm or intense night treatment, is intentionally designed with a unique, hygienic silicone tip for easy, contactless application.

### BRAND STORYTELLING

#### **Self Made**





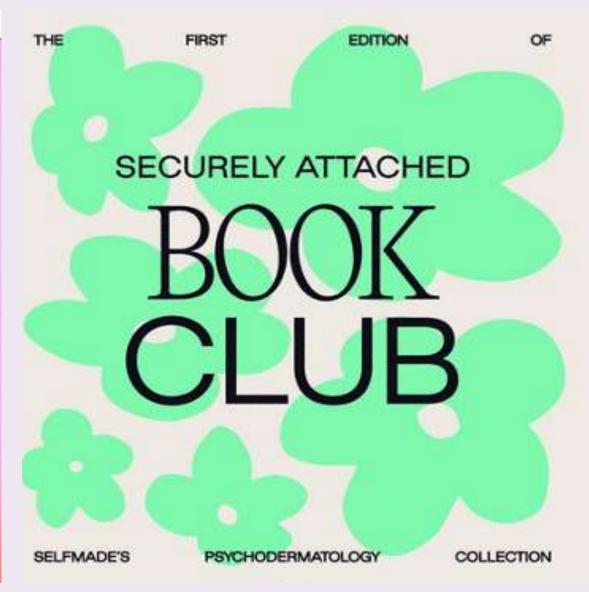


# BRAND COMMUNITY BUILDING

#### **Self Made**

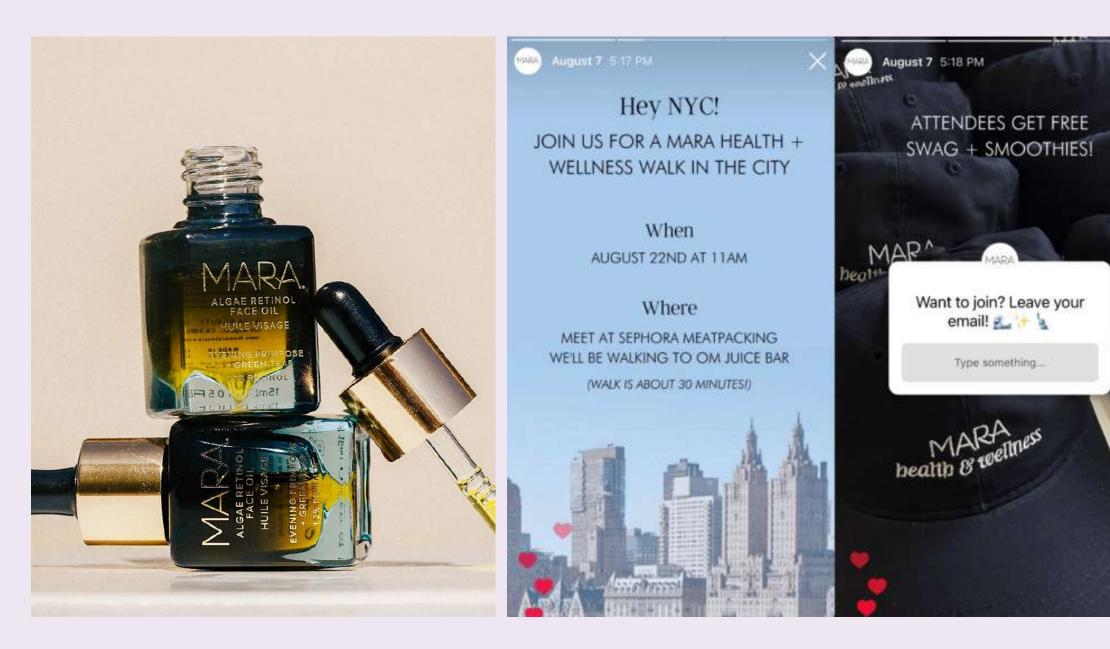






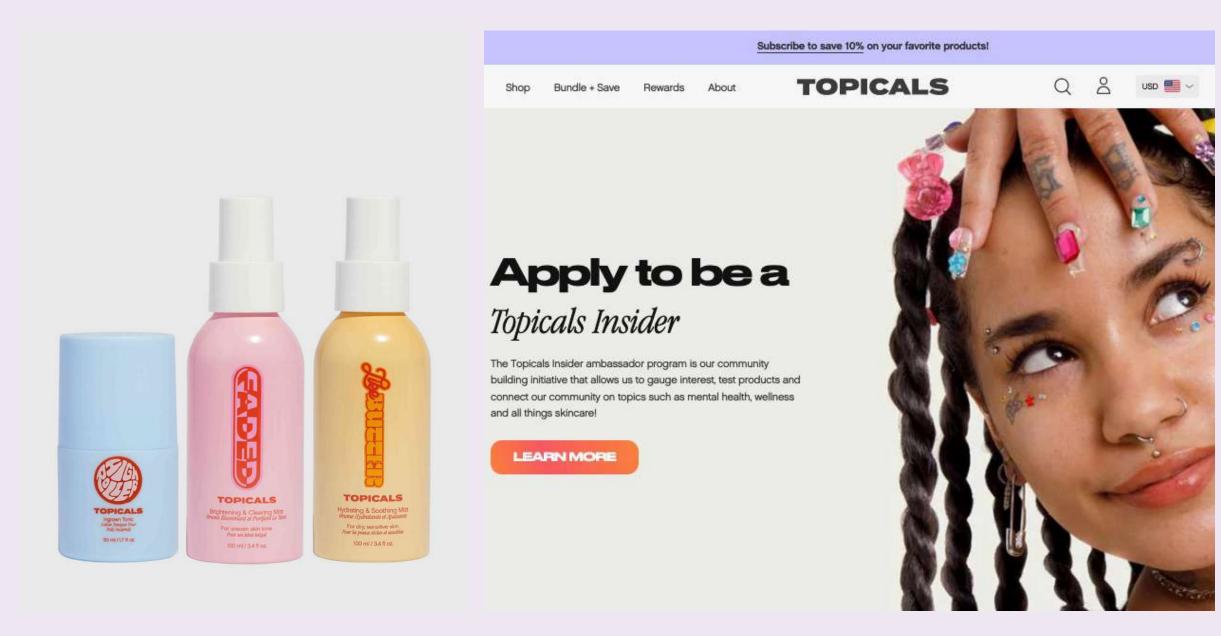
# BRAND COMMUNITY BUILDING

#### Mara



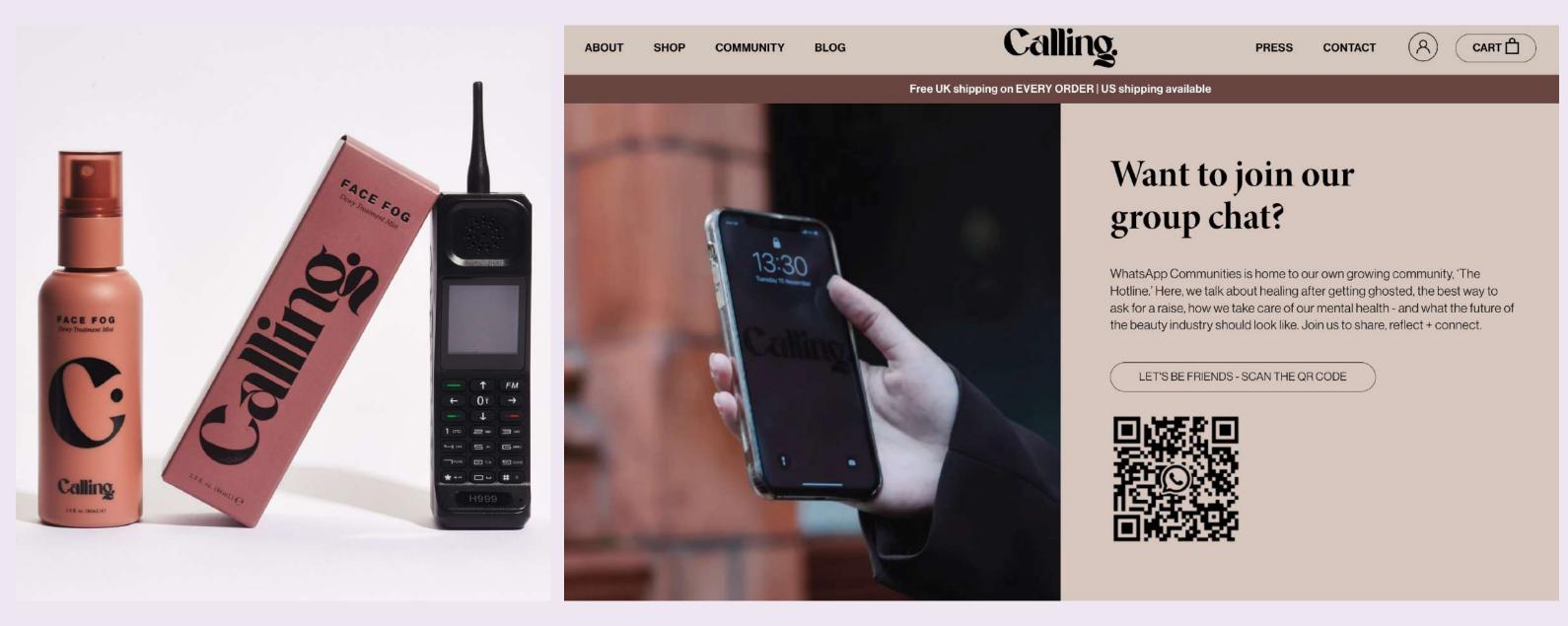
# BRAND COMMUNITY BUILDING

#### **Topicals**



# BRAND COMMUNITY BUILDING

#### Calling



# DID YOU



The power of customer intimacy



# OPENING DOORS TO GROWTH

# OPENING DOORS TO GROWTH

#### Begin by:

Getting their story straight and documenting it

#### Take steps to:

Slowly allocate revenue towards handing over day-to-day elements of marketing and brand management

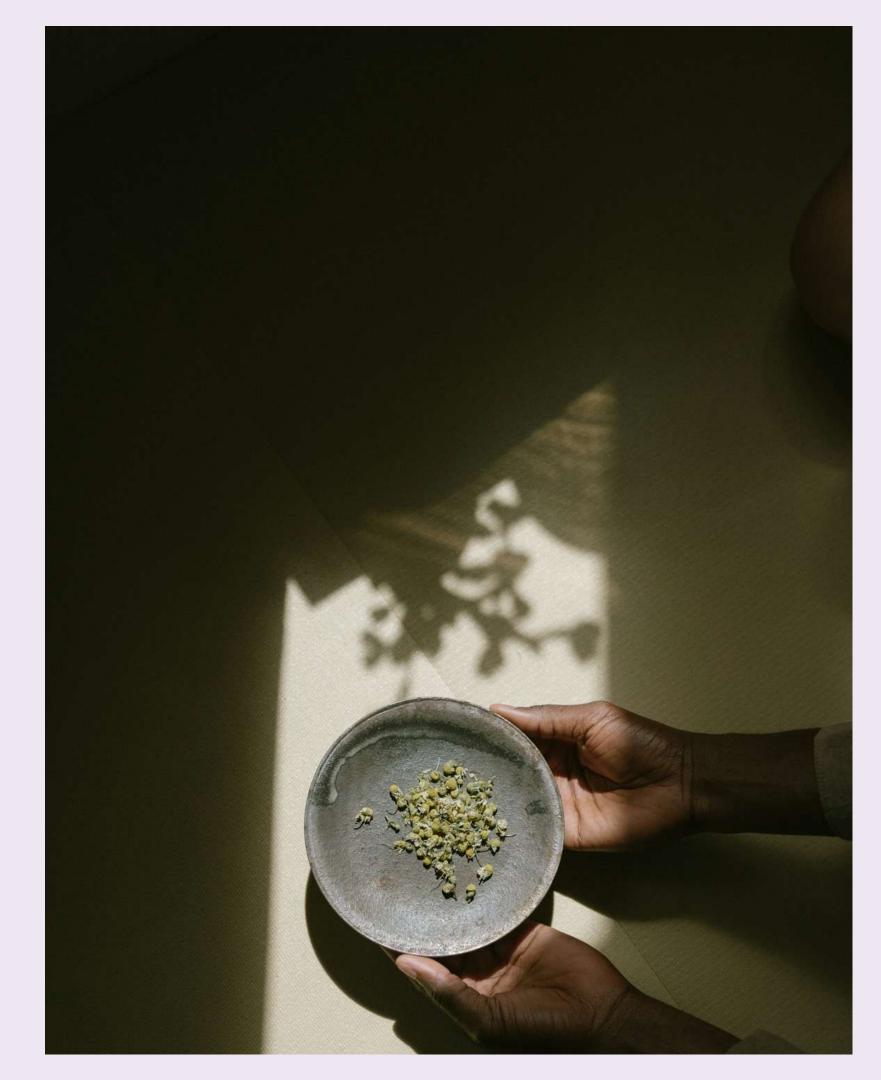
#### Then:

Slowly bringing new people into their orbit to help achieve the next level of their vision:

- More staff and external support teams
- More retail distribution
- More capital

#### And don't forget:

- Strategic capital allocation, forecasting and cashflow management





# OPENING DOORS TO GROWTH

We've talked about how brand strategy foundations provide:

- 1. Strong Brand Differentiation
- 2. Cut-through
- 3. Storytelling & Community Building

This is exactly what growth partners are looking for too.



# OPENING DOORS TO GROWTH

#### People & Teams

 Top talent seek resume-worthy brands that are credible and look and sound the part

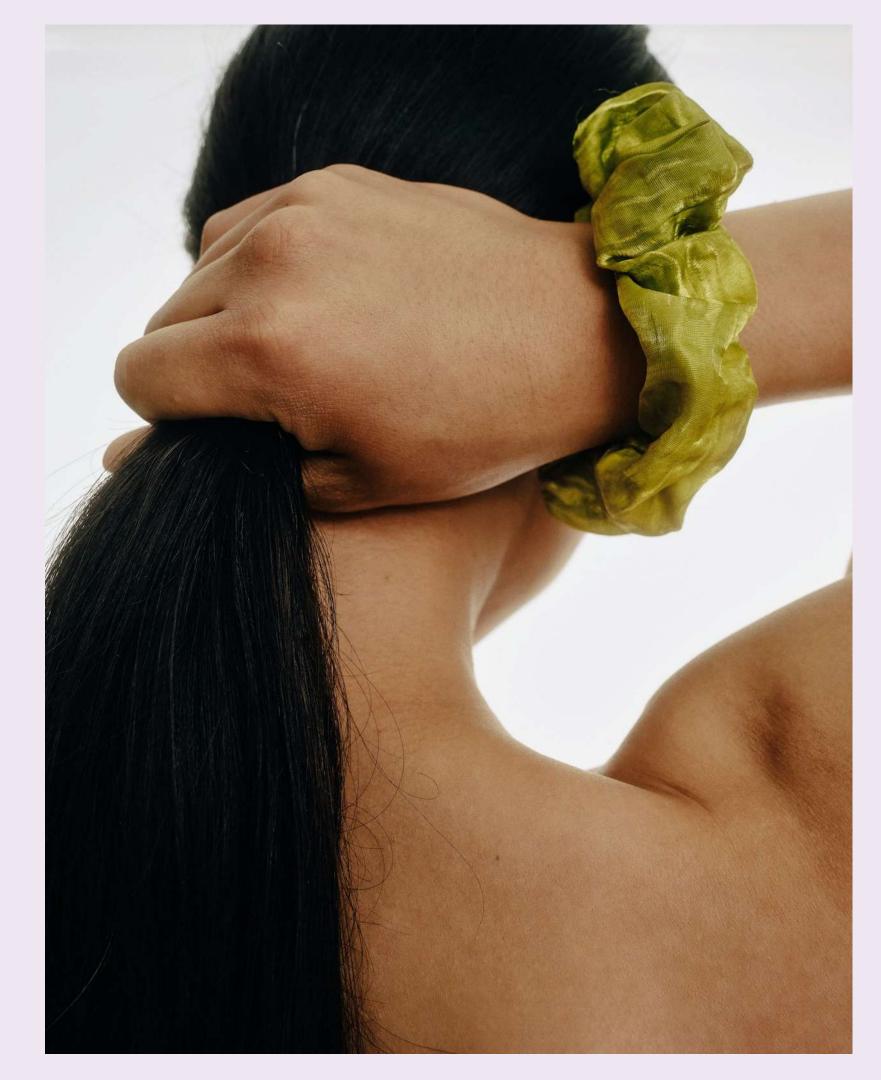
#### **Retailers & Investors**

 Compelling and unique brand and founder stories that engage consumers and have an engaged community

### WHAT RETAILERS LOOK FOR

### Prove what makes your brand one-of-a-kind

- ☐ Who is your competition, and what's your point of difference from your competitors?
- ☐ Why choose your line vs. others
- ☐ Can you give me a compelling reason to test your product?



### WHAT RETAILERS LOOK FOR

#### A meeting with retail buyers will span:

- Product assortment strategy
- Sales support and marketing
- Capacity to deliver and scale supply

Scan the QR Code to request the 'Mastering the Pitch' 20-page retail guide.



### WHAT INVESTORS LOOK FOR

One of the leading indicators of a winning brand is capital efficiency, through a highly engaged brand community.

- Capital efficiency is how efficiently you can acquire customers
- Brands reliant on performance marketing are less capital-efficient
- Brands with strong organic brand-building and community strategies breed loyalty and drop the cost of acquisition and retention



Investors look for founders with an ability to create organic demand for their products and create and cultivate community.

A business can be performing really well with the help of paid ads and mask that the underlying brand is maybe good but not great.

It comes down to, 'Are you able to create an audience without spending a ridiculous amount of money? And are you able to consistently stay current with culture?

WHAT INVESTORS ARE LOOKING FOR IN A BEAUTY STARTUP



#### BRANDS THE SCALE WITHOUT SOLID STRATEGY

### HOW THINGS CAN GO WRONG

Messaging debt is the opportunity cost that occurs when a brand's message lacks clarity, and its brand experience lacks resonance.

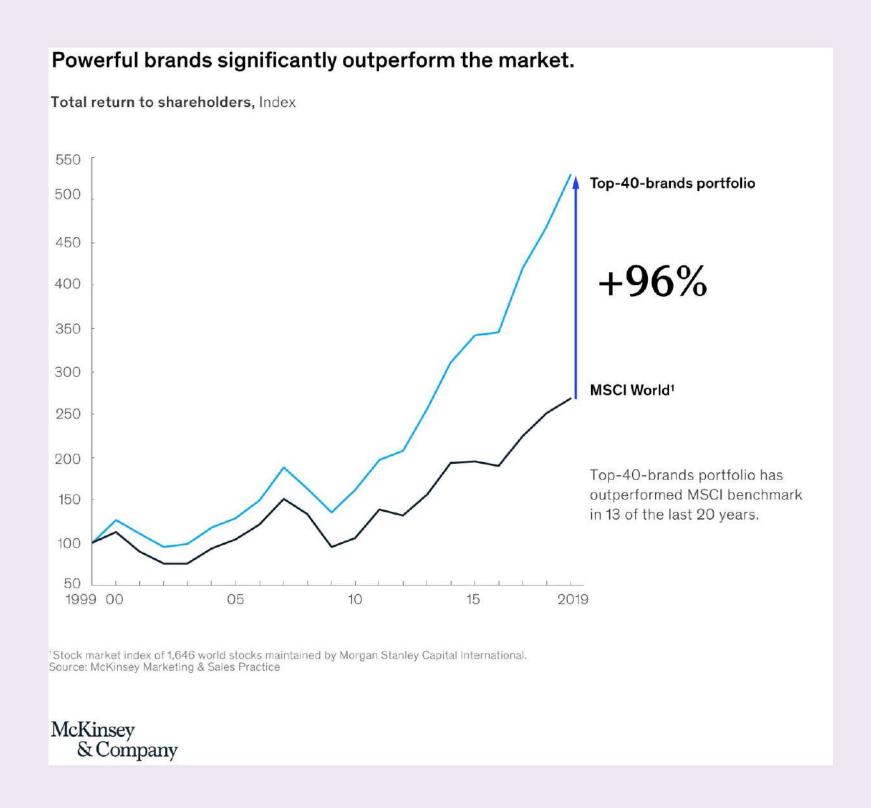
#### **Consequences:**

- Internal Clarity: Misunderstandings lead to lost time and resources.
- Low Social Engagement: Unclear messaging, little storytelling and no real community results in lower engagement, missing connections and loyalty.

#### **Growth Barriers:**

- **Differentiation:** Inability to stand out leads to reliance on discounts and promotions
- **Knock-offs:** Without a clear value proposition, consumers choose copycats or competitors
- Market Dominance: Fails to dominate locally or expand internationally

# THERE'S NO SUCH THING AS AN OVERNIGHT SUCCESS





The world's 40 strongest brands yielded almost twice the total return to share holders over the 20-year period ending in 2019. These brands were found to share 3 critical traits as the levers of their strength:

- Art: A clear reason for being or purpose, brought to life through creativity.
- **Craft:** An inspiring brand experience, managed and executed consistently across all touchpoints.
- **Science:** A deep understanding of their customers and the market.

THE FUTURE OF BRAND STRATEGY

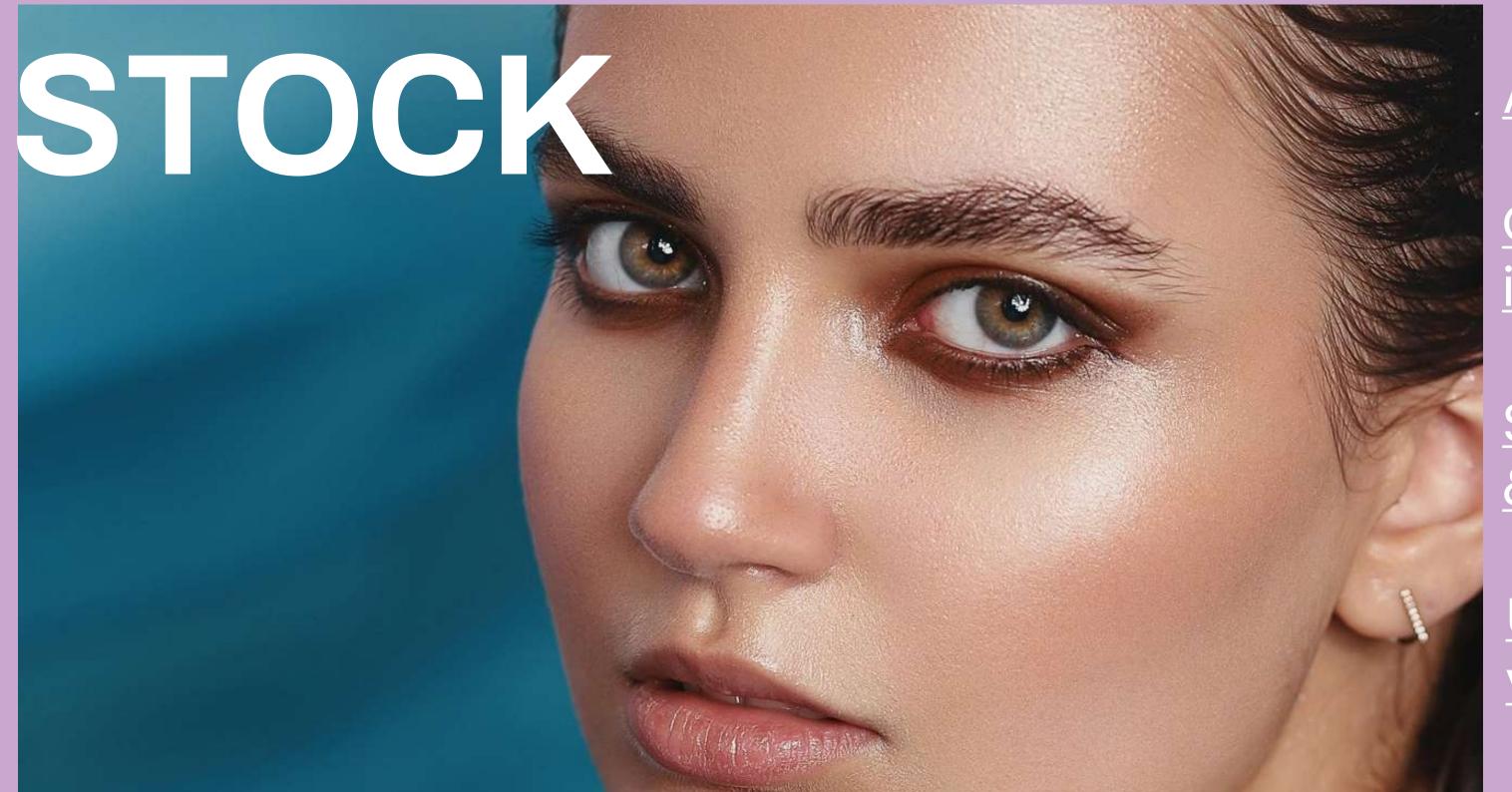
# DID YOU



The power of speed & agility

The power of an unwavering vision

# TAKING



<u>Authenticity</u>

<u>Customer</u> <u>intimacy</u>

<u>Speed</u> & agility

<u>Unwavering</u>
<u>vision</u>

#### BEAUTIFUL SPARKS

# GET IN TOUCH Xind regards, Effice

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WEBSITE www.beautiful-sparks.com

